

## A KEY PARTNERSHIP

The annual charges process is collaborative and one where connector input matters most. By effectively evaluating your service area you can ensure more accurate estimations.

## INPUT NEEDED

- **March:**
  - Annual Summaries Prior Year Report - **Review/provide input on accuracy of report.**
  - Flows and Loadings Projections Report - **Make estimate and projection adjustments here.**
- **November:**
  - Commercial Water Use Requests Sent to Connectors

## ANNUAL PROJECTIONS

**What to think about when finalizing projections.**

- **Focus on Your Flows:** Review your flow and load reports to ensure estimates are accurate.
- **Look at Trends:** Understand the changes that may occur - residential growth, commercial use, industry changes, COVID-19 - and their impact on your estimates.
- **Use Reports and Summaries:** Use the multiple data and estimate documents we provide throughout the year to evaluate and ensure accuracy for your service areas.

## ANNUAL CHARGES IMPACT

**What can cause changes in charges.**

- **Growth:** If your service area is growing - residents, businesses, industries - you will see an increase in all charge parameters.
- **Commercial:** Identify if companies in your area are projecting an increase or decrease in discharge, which could impact flows.
- **Planning:** Once you receive our projection reports, we need your input on estimates. Here you should review, compare and adjust based on the future of your service area.

## HERE TO HELP:

### ANNUAL CHARGES

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### SEWER CONNECTION CHARGES

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### GENERAL INQUIRIES

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